

Medicaid/CHIP Pharmacy MCO Assistance Chart

Plan Name	PBM	Primary Payor Billing Info			MCO/PBM Call Centers		
		RxBIN	PCN	RxGRP	Pharmacy	Prior Authorization	Client
Aetna	CVS/Caremark	610591	ADV	Rx8801	877-874-3317	855-656-0363	800-248-7767 (STAR/Bexar) 866-818-0959 (CHIP/Bexar) 800-306-8612 (STAR/Tarrant) 800-245-5380 (CHIP/Tarrant)
Amerigroup	CVS/Caremark	004336	ADV	Rx4289	877-874-3317	877-440-3621	800-600-4441
BCBS	Express Scripts	003858	A4	WFTA	866-294-1562 (STAR) 866-323-2088 (CHIP)	866-533-7008 (STAR) 866-472-2095 (CHIP)	888-292-4480
Christus*	CVS/Caremark	610591	ADV	Rx8802	877-874-3317	855-656-0363	877-428-3057 (STAR) 800-359-5613 (CHIP)
Community First	Navitus	610602	MCD	CFG	877-908-6023	877-908-6023	800-434-2347
Community Health Choice	Navitus	610602	MCD	CHC	877-908-6023	877-908-6023	888-760-2600
Cook Children's	Navitus	610602	MCD	CCH	877-908-6023	877-908-6023	800-964-2247
Driscoll Children's	Navitus	610602	MCD	DCH	877-908-6023	877-908-6023	877-451-5598 (CHIP/Nueces) 877-220-6376 (STAR/Nueces) 855-425-3247 (STAR/Hidalgo)
El Paso First Premier	Navitus	610602	MCD	EPF	877-908-6023	877-908-6023	877-532-3778
FirstCare	Navitus	610602	MCD	FCH	877-908-6023	877-908-6023	800-431-7798
HealthSpring	SXC (InformedRx)	610011	HSPMCAID	blank	866-618-6725	877-653-0331 866-762-1010	877-653-0327 (Hidalgo) 877-966-9272 (Tarrant)
Molina	CVS/Caremark	004336	ADV	RX0825 (STAR) RX0826 (STAR+) RX0824 (CHIP)	877-874-3317	866-449-6849	866-449-6849
Parkland	Navitus	610602	MCD	PCH	877-908-6023	877-908-6023	888-814-2352 (CHIP) 888-672-2277 (STAR)
Scott & White (Right Care)	Scott & White Prescription Services	610141	05800000	blank	866-934-7573	888-837-0201	855-897-4448
Sendero	Navitus	610602	MCD	SND	877-908-6023	877-908-6023	855-526-7388
Seton*	Navitus	610602	MCD	SHP	877-908-6023	877-908-6023	877-451-5601
Superior	US Script	008019	SHP	18011	866-768-0468	866-768-7147	800-783-5386
Texas Children's	Navitus	610602	MCD	TCH	877-908-6023	877-908-6023	866-959-2555 (STAR) 866-959-6555 (CHIP)
UnitedHealthcare	Prescription Solutions (Optum Rx)	610494	9999	ACUTX	877-305-8952	800-310-6826	888-887-9003

Please call the HHSC "Your Texas Pharmacy Benefits Medicaid Help Line" at 1-800-668-0650 to find enrollment status and the name of the Medicaid client's MCO.