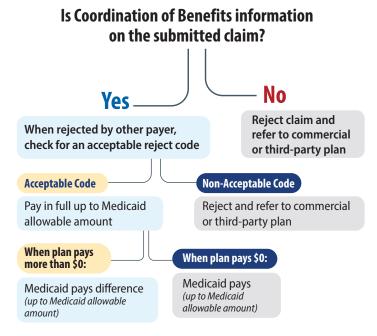


Pharmacy Claim Submission

Commercial Insurance

Pharmacies must follow the Coordination of Benefits process when submitting claims to Medicaid. The pharmacy must submit the claim to commercial or third-party insurance before submitting it to Medicaid for payment. Medicaid is always the payer of last resort.

For clients with commercial/third-party insurance and Medicaid, complete the following process:



Texas Vendor Drug Program
Pharmacy Benefits Access Help Desk
800-435-4165

FOR PHARMACY PROVIDER USE ONLY —
Do not give this number to Medicaid and CHIP clients.