



# Frequently Asked Questions

## *Medicaid Standing Order for Mosquito Repellent*

*Last updated: May 25, 2021*

### **General**

#### **1. What is the Medicaid Standing Order for Mosquito Repellent?**

The Texas Medicaid Standing Order removes administrative barriers to access the pharmacy benefit for mosquito repellent. It functions as a prescription and allows pharmacists to dispense mosquito repellent under its terms as a year-round benefit. Pharmacies may use the Medicaid Standing Order instead of contacting the healthcare provider for a prescription for mosquito repellent.

#### **2. How do pharmacies obtain a copy of the Texas Medicaid Standing Order for Mosquito Repellent?**

To request a copy of the Medicaid Standing Order, pharmacies should email [vdp-formulary@hpsc.state.tx.us](mailto:vdp-formulary@hpsc.state.tx.us) with a request. The pharmacy should maintain a current copy of the Medicaid Standing Order onsite within the pharmacy for the duration the order is effective. The Medicaid Standing Order remains in full effect for one year from the date signed, unless terminated by the physician in writing, before one year from the signed date.

#### **3. Who qualifies to receive the mosquito repellent benefit through the Medicaid Standing Order?**

The people identified below enrolled in Medicaid, CHIP, or the Healthy Texas Women Program may use the Medicaid Standing Order and do not have to visit their healthcare provider to receive a prescription for mosquito repellent.

- Females age 10-55 years old
- Pregnant females of any age
- Males age 14 and older

#### **4. Does the pharmacy need a prescription template for the Medicaid Standing Order?**

No, HHSC does not require pharmacies to use a prescription template. However, HHSC provides the Mosquito Repellent Standing Order Prescription Template (HHS Form 1404) for pharmacies to use if needed. The template is used only to process claims under the *Texas Medicaid Standing Order for Mosquito Repellent*. Refer to [hhs.texas.gov/laws-regulations/forms/1000-1999/form-1404-mosquito-repellent-standing-order-prescription-template](https://hhs.texas.gov/laws-regulations/forms/1000-1999/form-1404-mosquito-repellent-standing-order-prescription-template).

#### **5. Are pharmacies required to contact healthcare providers for a prescription for mosquito repellent?**

No, pharmacies are encouraged to use this order instead of contacting the healthcare provider for a mosquito repellent prescription.

#### **6. How do pharmacies process refill requests issued under the Medicaid Standing Order for Mosquito Repellent?**

Pharmacy staff should **not** send refill requests to the physician named on the Medicaid Standing Order. Pharmacies may use the standing order to issue a new prescription to address the need for mosquito repellent refills.

#### **7. What mosquito repellents may be dispensed under the Medicaid Standing Order?**

The dispensed mosquito repellent must be a product listed on the formulary. A mosquito repellent dispensed to a child may contain no more than 30 percent N,N-Diethyl-meta-toluamide (DEET), 20 percent picaridin, 30 percent oil of lemon eucalyptus, or 20 percent IR3535. Refer to the product search at [txvendordrug.com/formulary/formulary-search](https://txvendordrug.com/formulary/formulary-search)

#### **8. Do mosquito repellents count against the monthly three-prescription limit for Fee-For-Service Medicaid?**

Mosquito repellent claims will not count against a person's monthly three prescription limit for people enrolled in traditional Medicaid.

#### **9. Where can I find more information about the Medicaid Standing Order for Mosquito Repellent?**

Refer to the **Mosquito Repellent Benefit** page of the Vendor Drug Program website at [txvendordrug.com/formulary/formulary/mosquito-repellent](https://txvendordrug.com/formulary/formulary/mosquito-repellent), including the prescription template and claims submission guidelines. Refer to the list of covered products in the **VDP Product Search** at [txvendordrug.com/formulary/formulary-search](https://txvendordrug.com/formulary/formulary-search).

## **Pharmacy Claim Submission**

### **10. What is the prescription limit for mosquito repellent covered under the Medicaid Standing Order?**

Coverage of mosquito repellants is limited to two cans or bottles per calendar month. Pharmacies can only dispense one can or bottle per fill, with one optional refill available per calendar month.

### **11. What quantity should pharmacies use for mosquito repellent pharmacy claims?**

The "Unit of Measure" field (600-28) determines the "Quantity Dispensed" field (442-E7). Pharmacy staff should submit the standard unit in the "Unit of Measure" field when processing mosquito repellent claims. For example, the pharmacy should submit a 170-gram bottle of mosquito repellent with a quantity of 170.

### **12. What dispensing directions should the pharmacy include on the prescription when using the Standing Order?**

The pharmacist must note on the prescription label for the patient to "Use topically, as directed," as indicated under the terms of the Medicaid Standing Order.

### **13. How should a pharmacy submit the day supply?**

HHSC expects a can of repellent to last 15 days or more. Pharmacy staff should submit a 15-day supply.

### **14. What is the reimbursement for mosquito repellent?**

The traditional Medicaid reimbursement is the usual and customary price to the public or up to a maximum of \$6.50 per can/bottle of mosquito repellent (inclusive of product cost and dispensing fee), with the total calendar month maximum of \$13.00. Pharmacies must submit their usual and customary cost for the items.

Reimbursement may vary between MCOs but may not exceed \$6.50 per can/bottle.

Mosquito repellent products are not eligible for delivery fees or incentive fees.

## **15. What is the process for system overrides?**

For claims outside of the eligibility requirements, manual overrides may be needed:

- For traditional Medicaid and HTW, contact the HHS Pharmacy Benefits Access Help Desk at 1-800-435-4165.
- For Medicaid managed care or CHIP, pharmacies must contact the specific MCO. Refer to the Prescriber MCO Assistance Chart from the "Downloads" page at [txvendordrug.com/resources/downloads](http://txvendordrug.com/resources/downloads).