

Pharmacy MCO Enrollment Chart

Aetna Better Health

PBM: CVS/Caremark

Program	Pharmacy Enrollment	DME Enrollment
STAR CHIP STAR Kids	W: https://cvs.az1.qualtrics.com/jfe/form/SV_8B0YUouguzbheAJ?Q_JFE=qdg	

Amerigroup

PBM: IngenioRx

Program	Pharmacy Enrollment	DME Enrollment
STAR CHIP STAR+PLUS STAR+PLUS MMP STAR Kids	P: 866-488-4708 W: caremark.com/wps/portal/FOR_HEALT_PROS_HOME	

Blue Cross Blue Shield of Texas

PBM: Prime Therapeutics

Program	Pharmacy Enrollment	DME Enrollment
STAR CHIP STAR Kids	P: 888-277-5510 F: 877-823-6373 E: Pharmacyops@primetherapeutics.com W: primetherapeutics.com/pharmacist.html	P: 972-766-2699 E: bcbstxancillarycontracting@bcbstx.com

Cigna-HealthSpring

PBM: Express Scripts

Program	Pharmacy Enrollment	DME Enrollment
STAR+PLUS STAR+PLUS MMP	P: 888-571-8182 F: 800-357-9578 E: PharmacyOperations@express-scripts.com W: esiprovider.com	P: 877-653-0331 E: MedicaidProviderOperations@healthspring.com

Community Health Choice

PBM: Navitus

Program	Pharmacy Enrollment	DME Enrollment
STAR CHIP	P: 608-729-1577 F: 920-735-5351 E: providerrelations@navitus.com	P: 888-760-2600

Community First Health Plan

PBM: Navitus

Program	Pharmacy Enrollment	DME Enrollment
STAR CHIP STAR KIDS	P: 608-298-5775 F: 608-298-5875 E: providerrelations@navitus.com W: navitus.com	P: 608-298-5775 E: providerrelations@navitus.com

Cook Children's

PBM: Navitus

Program	Pharmacy Enrollment	DME Enrollment
STAR CHIP STAR KIDS	P: 608-729-1577 F: 920-735-5351 E: providerrelations@navitus.com	P: 682-885-2247

Dell Children's Health Plan

PBM: Navitus

Program	Pharmacy Enrollment	DME Enrollment
STAR CHIP	P: 608-729-1577 F: 920-735-5351 E: providerrelations@navitus.com	P: 512-324-3125

Note: MCO has unique requirements regarding coverage of family planning products. Refer to the MCO Provider Manual for details.

Driscoll Health Plan

PBM: Navitus

Program	Pharmacy Enrollment	DME Enrollment
STAR STAR KIDS	P: 608-298-5775 F: 608-298-5875 E: providerrelations@navitus.com	P: 877-220-6376 (Nueces) P: 855-425-3247 (Hidalgo) E: Donald.well@dchstx.org
CHIP	P: 608-298-5775 F: 608-298-5875 E: providerrelations@navitus.com	P: 877-451-5598 (Nueces)

El Paso Health

PBM: Navitus

Program	Pharmacy Enrollment	DME Enrollment
STAR CHIP	P: 608-298-5775 F: 608-298-5875	

FirstCare

PBM: Navitus

Program	Pharmacy Enrollment	DME Enrollment
STAR CHIP	P: 608-729-1577 F: 920-735-5351 E: providerrelations@navitus.com	P: 800-264-4111

Molina Healthcare

PBM: CVS/Caremark

Program	Pharmacy Enrollment	DME Enrollment
STAR CHIP STAR+PLUS	P: 877-874-3317 W: caremark.com/pharminfo	P: 855-322-4080 E: TexasExpansionContracting@MolinaHealthcare.com
STAR+PLUS MMP	P: 877-874-3317 W: caremark.com/pharminfo	P: 855-322-4080 E: TexasExpansionContracting@MolinaHealthcare.com

Parkland

PBM: Navitus

Program	Pharmacy Enrollment	DME Enrollment
STAR CHIP	P: 608-298-5775 F: 608-298-5875 E: providerrelations@navitus.com; credentials@navitus.com	NA

Scott & White RightCare

PBM: Navitus

Program	Pharmacy Enrollment	DME Enrollment
STAR	P: 608-729-1577 F: 920-735-5351 E: providerrelations@navitus.com	P: 254-298-3064

Superior

PBM: Envolve Pharmacy Solutions

Program	Pharmacy Enrollment	DME Enrollment
STAR CHIP STAR+PLUS STAR Health STAR Kids	P: 866-768-0468 F: 866-912-6293 E: pharmacycontracts@envolvehealth.com	P: 877-391-5921
STAR+PLUS MMP	P: 866-488-4708 E: pharmacy@argushealth.com	P: 866-796-0530 (ext. 6031950)

Texas Children's

PBM: Navitus

Program	Pharmacy Enrollment	DME Enrollment
STAR CHIP	P: 608-298-5775 F: 608-298-5875 E: providerrelations@navitus.com	P: 832-825-8750
STAR Kids	P: 608-729-1577 F: 920-735-5351 E: providerrelations@navitus.com	P: 832-828-1063

United Healthcare

PBM: Optum Rx

Program	Pharmacy Enrollment	DME Enrollment
STAR CHIP STAR+PLUS STAR+PLUS MMP	P: 800-613-3591 F: 866-811-4224 W: uhcommunityplan.com/tx/medicaid/Connected.html	P: 877-842-3210
STAR Kids	P & F: see above E: pharmacycontracts@optum.com W: Optumrx.com	P: 877-842-3210

Revision History

Date	Revision
09/01/2020	<ul style="list-style-type: none">• Children's Medical Center Health Plan: removed 08/31/2020• Aetna Better Health: revised Pharmacy Enrollment contact
06/01/2020	<ul style="list-style-type: none">• Parkland: Contact update
01/01/2020	<ul style="list-style-type: none">• Aetna, Community First, Driscoll Health Plan, El Paso Health, Molina Healthcare, Parkland, Superior, Texas Children's: contact updates• Cigna-HealthSpring: contact updates, PBM change