

MCO Resource Information

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MCO Resource Information

Aetna Better Health

- **PBM: CVS/Caremark**

Aetna Better Health - Pharmacy Enrollment

- ▶ STAR, CHIP, STAR Kids: cvs.az1.qualtrics.com/jfe/form/SV_8B0YUouguzbheAJ?Q_JFE=qdg

Aetna Better Health - Pharmacy Call Center

- ▶ STAR, CHIP, STAR Kids phone: 877-874-3317

Aetna Better Health - Prior Authorization Call Center

- ▶ STAR Bexar: 800-248-7767
- ▶ STAR Tarrant: 800-306-8612
- ▶ CHIP Bexar: 866-818-0959
- ▶ CHIP Tarrant: 800-245-5380
- ▶ STAR Kids: 844-787-5437

Aetna Better Health - Member Call Center

- ▶ STAR Bexar: 800-248-7767
- ▶ STAR Tarrant: 800-306-8612
- ▶ CHIP Bexar: 866-818-0959
- ▶ CHIP Tarrant: 800-245-5380
- ▶ STAR Kids: 844-787-5437

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Aetna Better Health - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	610591	ADV	Rx8801
CHIP	610591	ADV	Rx8801
STAR Kids	610591	ADV	Rx8801

Amerigroup

- **PBM: IngenioRx**

Amerigroup - Pharmacy Enrollment

- ▶ STAR, CHIP, STAR+PLUS, STAR+PLUS MMP, STAR Kids phone: 866-488-4708
- ▶ [caremark.com/wps/portal/FOR_HEALTH_PROS_HOME](https://www.caremark.com/wps/portal/FOR_HEALTH_PROS_HOME)

Amerigroup - Pharmacy Call Center

- ▶ STAR, CHIP, STAR+PLUS, STAR Kids: 833-252-0329
- ▶ STAR+PLUS MMP: 833-296-5041

Amerigroup - Prior Authorization Call Center

- ▶ STAR, CHIP, STAR+PLUS, STAR Kids: 800-454-3730
- ▶ STAR+PLUS MMP: 833-293-0661

Amerigroup - Member Call Center

- ▶ STAR, CHIP, STAR+PLUS: 833-235-2022
- ▶ STAR Kids: 833-370-7463
- ▶ STAR+PLUS MMP: 833-232-1711

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Amerigroup - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	020107	CS	WKEA
CHIP	020107	CS	WKEA
STAR+PLUS	020107	CS	WKEA
STAR+PLUS MMP	020115	IS	WKUA
STAR Kids	020107	CS	WKEA

Blue Cross Blue Shield of Texas

- **PBM: Prime Therapeutics**

Blue Cross Blue Shield of Texas - Pharmacy Enrollment

- ▶ STAR, CHIP, STAR Kids phone: 888-277-5510
- ▶ STAR, CHIP, STAR Kids fax: 877-823-6373
- ▶ Pharmacyops@primetherapeutics.com

Blue Cross Blue Shield of Texas - DME Enrollment

- ▶ Phone: 972-766-2699
- ▶ bcbstxancillarycontracting@bcbstx.com

Blue Cross Blue Shield of Texas - Pharmacy Call Center

- ▶ STAR: 855-457-0405
- ▶ CHIP: 855-457-0403
- ▶ STAR Kids Travis: 855-457-0757
- ▶ STAR Kids MRSA: 855-457-0758

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Blue Cross Blue Shield of Texas - Prior Authorization Call Center

- ▶ STAR, CHIP: 855-457-0407
- ▶ STAR Kids: 855-457-1200

Blue Cross Blue Shield of Texas - Member Call Center

- ▶ STAR, CHIP: 888-657-6061
- ▶ STAR Kids: 877-688-1811

Blue Cross Blue Shield of Texas - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	011552	TXCAID	TXS1, TXS2
CHIP	011552	TXCAID	TXC1, TXC2, TXC3, TXC4, TXC5, TXC6, TXC7
STAR Kids	011552	TXCAID	600D, 600N, 601D, 601N, 602D, 602N, 603D, 603N, 604D, 604N, 605D, 605N, 606D, 606N, 60MD, 60MN, 61MD, 61MN, 62MD, 62MN, 63MD, 63MN, 64MD, 64MN, 65MD, 65MN, 66MD, 66MN

Community Health Choice

- **PBM: Navitus**

Community Health Choice - Pharmacy Enrollment

- ▶ STAR, CHIP phone: 608-729-1577
- ▶ STAR, CHIP fax: 920-735-5351
- ▶ providerrelations@navitus.com

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Community Health Choice - DME Enrollment

- ▶ 888-760-2600

Community Health Choice - Pharmacy Call Center

- ▶ STAR, CHIP: 877-908-6023

Community Health Choice - Prior Authorization Call Center

- ▶ STAR, CHIP: 877-908-6023

Community Health Choice – Member Call Center

- ▶ STAR, CHIP: 888-760-2600

Community Health Choice - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	610602	MCD	CHC
CHIP	610602	MCD	CHC

Community First Health Plan

- **PBM: Navitus**

Community First Health Plan - Pharmacy Enrollment

- ▶ STAR, CHIP, STAR Kids phone: 608-298-5775
- ▶ STAR, CHIP, STAR Kids fax: 608-298-5875
- ▶ providerrelations@navitus.com
- ▶ navitus.com

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Community First Health Plan - DME Enrollment

- ▶ STAR, CHIP, STAR Kids phone: 608-298-5775
- ▶ providerrelations@navitus.com

Community First Health Plan - Pharmacy Call Center

- ▶ STAR, CHIP, STAR Kids: 877-908-6023

Community First Health Plan - Prior Authorization Call Center

- ▶ STAR, CHIP, STAR Kids: 877-908-6023

Community First Health Plan - Member Call Center

- ▶ STAR, CHIP: 800-434-2347
- ▶ STAR Kids: 855-607-7827

Community First Health Plan - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	610602	MCD	CFG
CHIP	610602	MCD	CFG
STAR Kids	610602	MCD	CFG

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Cook Children's Health Plan

- **PBM:** *Navitus*

Cook Children's Health Plan - Pharmacy Enrollment

- ▶ STAR, CHIP, STAR Kids phone: 608-729-1577
- ▶ STAR, CHIP, STAR Kids fax: 920-735-5351
- ▶ providerrelations@navitus.com

Cook Children's Health Plan - DME Enrollment

- ▶ STAR, CHIP, STAR Kids phone: 682-885-2247

Cook Children's Health Plan - Pharmacy Call Center

- ▶ STAR, CHIP, STAR Kids: 877-908-6023

Cook Children's Health Plan - Prior Authorization Call Center

- ▶ STAR, CHIP, STAR Kids: 877-908-6023

Cook Children's Health Plan - Member Call Center

- ▶ STAR, CHIP: 800-964-2247
- ▶ STAR Kids: 844-843-0004

Cook Children's Health Plan - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	610602	MCD	CCH
CHIP	610602	MCD	CCH
STAR Kids	610602	MCD	CCK

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Dell Children's Health Plan

- **PBM:** Navitus

Dell Children's Health Plan - Pharmacy Enrollment

- ▶ STAR, CHIP
- ▶ Phone: 608-729-1577
- ▶ Fax: 920-735-5351
- ▶ providerrelations@navitus.com

Dell Children's Health Plan - DME Enrollment

- ▶ 512-324-3125

Dell Children's Health Plan - Pharmacy Call Center

- ▶ STAR, CHIP: 877-908-6023

Dell Children's Health Plan - Prior Authorization Call Center

- ▶ STAR, CHIP: 877-908-6023

Dell Children's Health Plan - Member Call Center

- ▶ STAR, CHIP: 888-596-0268

Dell Children's Health Plan - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	610602	MCD	SHP
CHIP	610602	MCD	SHP

Note: MCO has unique requirements regarding coverage of family planning products. Refer to the MCO's provider manual for details.

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Driscoll Health Plan

- ***PBM: Navitus***

Driscoll Health Plan - Pharmacy Enrollment

- ▶ STAR, CHIP, STAR Kids phone: 608-298-5775
- ▶ STAR, CHIP, STAR Kids fax: 608-298-5875
- ▶ providerrelations@navitus.com

Driscoll Health Plan - DME Enrollment

- ▶ STAR, STAR Kids Nueces phone: 877-220-6376
- ▶ STAR, STAR Kids Hidalgo phone: 855-425-3247
- ▶ CHIP phone: 877-451-5598

Driscoll Health Plan - Pharmacy Call Center

- ▶ 877-908-6023

Driscoll Health Plan - Prior Authorization Call Center

- ▶ 877-908-6023

Driscoll Health Plan - Member Call Center

- ▶ STAR Nueces: 877-220-6376
- ▶ STAR Hidalgo: 855-425-3247
- ▶ CHIP: 877-451-5598
- ▶ 844-508-4672 (STAR Kids Nueces)
- ▶ 844-508-4674 (Hidalgo)

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Driscoll Health Plan - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	610602	MCD	DCH
CHIP	610602	MCD	DCH
STAR Kids	610602	MCD	DCSK

El Paso Health

- **PBM:** Navitus

El Paso Health - Pharmacy Enrollment

- ▶ STAR, CHIP phone: 608-298-5775
- ▶ STAR, CHIP fax: 608-298-5875

El Paso Health - Pharmacy Call Center

- ▶ STAR, CHIP: 877-908-6023

El Paso Health - Prior Authorization Call Center

- ▶ STAR, CHIP: 877-908-6023

El Paso Health - Member Call Center

- ▶ STAR, CHIP: 877-532-3778

El Paso Health - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	610602	MCD	EPH
CHIP	610602	MCD	EPH

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

FirstCare

- **PBM: Navitus**

FirstCare - Pharmacy Enrollment

- ▶ STAR, CHIP phone: 608-298-5775
- ▶ STAR, CHIP fax: 608-298-5875
- ▶ providerrelations@navitus.com

FirstCare - DME Enrollment

- ▶ STAR, CHIP phone: 800-264-4111

FirstCare - Pharmacy Call Center

- ▶ STAR, CHIP: 877-908-6023

FirstCare - Prior Authorization Call Center

- ▶ STAR, CHIP: 877-908-6023

FirstCare - Member Call Center

- ▶ STAR, CHIP: 800-431-7798

FirstCare - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	610602	MCD	FCH
CHIP	610602	MCD	FCH

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Molina Healthcare

- **PBM: CVS/Caremark**

Molina Healthcare - Pharmacy Enrollment

- ▶ STAR, CHIP, STAR+PLUS, STAR+PLUS MMP
- ▶ Phone: 877-874-3317
- ▶ [caremark.com/pharmacists-medical-professionals](https://www.caremark.com/pharmacists-medical-professionals)

Molina Healthcare - DME Enrollment

- ▶ Phone: 855-322-4080
- TexasExpansionContracting@MolinaHealthcare.com

Molina Healthcare - Pharmacy Call Center

- ▶ STAR, CHIP, STAR+PLUS, STAR+PLUS MMP: 877-874-3317

Molina Healthcare - Prior Authorization Call Center

- ▶ STAR, CHIP, STAR+PLUS, STAR+PLUS MMP: 855-322-4080

Molina Healthcare - Member Call Center

- ▶ STAR, CHIP, STAR+PLUS: 866-449-6849
- ▶ STAR+PLUS MMP: 866-856-8699

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Molina Healthcare - Pharmacy Claims Billing information

Program	Payor	Claim BIN	Claim PCN	Claim Group
STAR	Primary	004336	ADV	RX0825
STAR	Secondary Insurance	013089	COMSEGADV	RX0825
STAR+PLUS	Primary	004336	ADV	RX0826
STAR+PLUS	Secondary Insurance	013089	COMSEGADV	RX0826
STAR+PLUS	Secondary Medicare Part B	013089	COMSEGADV	RX0833
STAR+PLUS	Secondary Medicare Part D	012114	COBSEGADV	RX0833
CHIP	Primary	004336	ADV	RX0824
CHIP	Secondary Insurance	013089	COMSEGADV	RX0824
STAR+PLUS MMP	Primary	004336	MEDDADV	RX5008

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Molina Healthcare

- **PBM: Express Scripts**

Molina Healthcare - Pharmacy and DME Enrollment

- ▶ STAR+PLUS MMP
- ▶ NetworkCompliance@express-scripts.com

Molina Healthcare - Pharmacy Call Center

- ▶ STAR+PLUS MMP: 866-544-3801

Molina Healthcare - Prior Authorization Call Center

- ▶ STAR+PLUS MMP: 800-935-6103

Molina Healthcare - Member Call Center

- ▶ STAR+PLUS MMP: 866-856-8699

Molina Healthcare - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR+PLUS MMP	610014	MEDDPRIME	MOLMMPX

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Parkland

- **PBM: Navitus**

Parkland - Pharmacy Enrollment

- STAR, CHIP
- Phone: 608-298-5775
- Fax: 608-298-5875
- providerrelations@navitus.com; credentials@navitus.com

Parkland - Pharmacy Call Center

- STAR, CHIP: 877-908-6023

Parkland - Prior Authorization Call Center

- STAR, CHIP: 877-908-6023

Parkland - Member Call Center

- STAR, CHIP: 888-814-2352

Parkland - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	610602	MCD	PHS
CHIP	610602	MCD	PHC

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Scott & White RightCare

- **PBM: Navitus**

Scott & White RightCare - Pharmacy Enrollment

- ▶ STAR phone: 608-298-5775
- ▶ STAR fax: 608-298-5875
- ▶ providerrelations@navitus.com

Scott & White RightCare - DME Enrollment

- ▶ STAR phone: 254-298-3064

Scott & White RightCare - Pharmacy Call Center

- ▶ STAR: 877-908-6023

Scott & White RightCare - Prior Authorization Call Center

- ▶ STAR: 877-908-6023

Scott & White RightCare - Member Call Center

- ▶ STAR: 855-897-4448

Scott & White RightCare - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	610602	MCD	SWH

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Superior

- **PBM: Envolve Pharmacy Solutions**

Superior - Pharmacy Enrollment

- ▶ STAR, STAR+PLUS, CHIP, STAR Health, STAR Kids phone: 866-768-0468
- ▶ STAR, STAR+PLUS, CHIP, STAR Health, STAR Kids fax: 866-912-6293
- ▶ pharmacycontracts@envolvehealth.com
- ▶ STAR+PLUS MMP phone: 866-488-4708
- ▶ pharmacy@argushealth.com

Superior - DME Enrollment

- ▶ STAR, STAR+PLUS, CHIP, STAR Health, STAR Kids: 877-391-5921
- ▶ STAR+PLUS MMP: 866-796-0530, ext. 6031950

Superior - Pharmacy Call Center

- ▶ STAR, STAR+PLUS, CHIP, STAR Health, STAR Kids: 800-311-0552
- ▶ STAR+PLUS MMP: 888-865-6567

Superior - Prior Authorization Call Center

- ▶ STAR, STAR+PLUS, CHIP, STAR Health, STAR Kids: 866-399-0928
- ▶ STAR+PLUS MMP: 800-867-6564

Superior - Member Call Center

- ▶ STAR, CHIP: 800-783-5386
- ▶ STAR+PLUS: 877-277-9772
- ▶ STAR Health: 866-912-6283
- ▶ STAR Kids: 844-590-4883
- ▶ STAR+PLUS MMP: 866-896-1844

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Superior - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	004336	MCAIDADV	RX5458
CHIP	004336	MCAIDADV	RX5458
STAR+PLUS	004336	MCAIDADV	RX5458
STAR Health	004336	MCAIDADV	RX5458
STAR Kids	004336	MCAIDADV	RX5458
STAR+PLUS MMP	004336	MEDDADV	RX8144

Texas Children's

- PBM: Navitus

Texas Children's - Pharmacy Enrollment

- ▶ STAR, CHIP:
 - ◇ Phone: 608-298-5775
 - ◇ Fax: 608-298-5875
- ▶ STAR Kids:
 - ◇ Phone: 608-729-1577
- ▶ Fax: 920-735-5351
- ▶ providerrelations@navitus.com

Texas Children's - DME Enrollment

- ▶ STAR, CHIP: 832-825-8750
- ▶ STAR Kids: 832-828-1063

Texas Children's - Pharmacy Call Center

- ▶ STAR, CHIP, STAR Kids: 877-908-6023

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Texas Children's - Prior Authorization Call Center

- ▶ STAR, CHIP, STAR Kids: 877-908-6023

Texas Children's - Member Call Center

- ▶ STAR: 866-959-2555
- ▶ CHIP: 866-959-6555
- ▶ STAR Kids: 800-659-5764

Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	610602	MCD	TCH
CHIP	610602	MCD	TCH
STAR Kids	610602	MCD	TCHSK

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

United Healthcare

- **PBM: Optum Rx**

United Healthcare - Pharmacy Enrollment

- ▶ STAR, CHIP, STAR+PLUS, STAR+PLUS MMP:
- ▶ Phone: 800-613-3591
- ▶ Fax: 866-811-4224

United Healthcare - DME Enrollment

- ▶ STAR, CHIP, STAR+PLUS, STAR+PLUS MMP, STAR Kids:
- ▶ 877-842-3210

United Healthcare - Pharmacy Call Center

- ▶ STAR, CHIP, STAR+PLUS, STAR Kids: 877-305-8952
- ▶ STAR+PLUS: 877-889-6510

United Healthcare - Prior Authorization Call Center

- ▶ STAR, CHIP, STAR+PLUS, STAR Kids: 800-310-6826
- ▶ STAR+PLUS: 800-711-4555

United Healthcare - Member Call Center

- ▶ STAR, CHIP, STAR+PLUS, STAR+PLUS MMP: 888-887-9003
- ▶ STAR Kids: 877-597-7799

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

United Healthcare - Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
STAR	610494	4400	ACUTX
CHIP	610494	4400	ACUTX
STAR+PLUS	610494	4400	ACUTX
STAR KIDS	610494	4400	ACUTX
STAR+PLUS MMP	610097	9999	MMPTX

Vendor Drug Program

Pharmacy Claims Billing information

Program	Claim BIN	Claim PCN	Claim Group
Medicaid	610084	DRTXPROD	MEDICAID
CSHCN	610084	DRTXPROD	CSHCN
KHC	610084	DRTXPRODKH	KHC

Refer to the VDP payer sheets at txvendordrug.com/about/manuals/pharmacy-payer-sheets for complete details.

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.

MCO Resource Information

Revision History

Jan. 1, 2022

- Cigna-Healthspring: Removed 12/31/2021
- Molina: added STAR+PLUS MMP contact information
- FirstCare: updated pharmacy enrollment contact information
- Scott and White: updated pharmacy enrollment contact information

Sept. 1, 2020

- Children's Medical Center Health Plan: removed 08/31/2020
- Aetna Better Health: revised Pharmacy Enrollment contact

June 1, 2020

- Parkland: Contact update

To verify or obtain client eligibility, call the TMHP Provider Line at 1-800-925-9126, select Option 2 (Provider Inquiries), then Option 1 (Client Eligibility), and then follow the prompts to find enrollment status and the name of the person's MCO.