Medicaid Return Process

You may return unused and unopened PARAGARD® units obtained for Medicaid patients through PARAGARD Specialty Pharmacy™ — at no cost to you.

Here’s how it works:

1. Ninety days following shipment, a PARAGARD Access Solutions™ Specialist follows up with your office to confirm PARAGARD® was placed in the intended Medicaid patient.

2. If the PARAGARD® unit was not placed, the Specialist collects your email address to send you the FedEx return shipping label.

3. Place the original unused and unopened PARAGARD® unit and original packaging with affixed prescription label into a shipping box. You can reuse the original shipping box.

4. Print out the FedEx return shipping label and ship the unused and unopened PARAGARD® unit back to PARAGARD Access Solutions™ as soon as possible.

5. The Specialist inspects the returned unit to ensure it is in its original package — unused and unopened.

6. If approved, the Specialist updates the system to reflect the returned device and reverses the claim.